

# The Five W's of Veradigm eChart Courier™ (eCC)



Allscripts Professional and TouchWorks EHR users can automate the medical chart retrieval process with **Veradigm eChart Courier™ (eCC)** — and it's **FREE**.

## WHO can benefit from Veradigm eCC?

Busy Healthcare Providers (HCPs) and their Administrative Teams

MORE THAN  
**100 MILLION**  
medical record requests

**90%** of those are exchanged via manual methods such as traditional paper or analog fax<sup>1</sup>



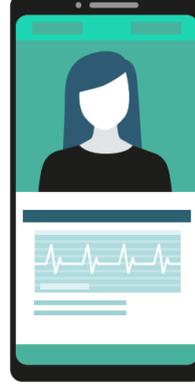
It takes, on average, **15 minutes per chart** request to satisfy payers' requirements

These manual methods place an enormous burden on both HCPs and their staff

## WHAT is Veradigm eCC?

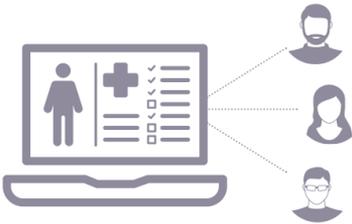
A Clinical Data Exchange Solution that Automates Chart Retrieval

- Automatically and securely shares medical charts with Health Plans and other payers eliminating the need to allocate time and resources to manually pull charts
- Facilitates charts requested by participating health plan, aggregator, or life insurance company
- Performs patient matching to ensure the data is pulled for the correct patients
- Provides clinical data back to the requestor in a secure and encrypted format
- Generates reports to show which charts were sent and to whom



## WHEN does Veradigm eCC exchange data?

Exchanges Data When Requested by Multiple Payers Through a Single Interface



Opt in once, and eChart Courier can handle chart requests from all participating payers through a single interface

"One to many" clinical data exchange

## WHY does Veradigm eCC exchange data?

Eliminate Costly and Time-Consuming Manual Processes



Reduce administrative burden and increase efficiency — at no additional cost



Streamline a common task in your practice



Sharing patient records with payers is a requirement for most practices, and Veradigm eCC can help automate the process



Help reduce costs in your practice and maintain HIPAA security

## WHERE can I enroll in Veradigm eCC?

Enrolling is Free and Easy

[Click here](#) and complete the form



A Veradigm Customer Success representative will reach out with next steps

1 DataFile Technologies, Allscripts Milestone Points to Industry Shift to Streamlined Records Processing, April 28, 2017

eChart Courier enables healthcare providers to share medical records electronically with health plans and other payers — eliminating the need for in-office manual chart audits.

**CONTACT US TODAY TO LEARN MORE**

[Visit us online](#) or reach out to us directly at [veradigmsolutions@allscripts.com](mailto:veradigmsolutions@allscripts.com).